



Ease of Doing Business

The screenshot displays the Invest Kerala website interface. At the top, there is a navigation bar with the Invest Kerala logo, the text 'INVEST KERALA GOVERNMENT OF KERALA', and a language selector set to 'EN'. The main content area features a large banner for 'ASCEND KERALA 2019 Empowering Enterprises' held on '11th February 2019' at the 'Salle International Convention Centre, Grand Hyatt, Bolgatty, Kochi'. The banner includes a portrait of a man and the text '100+ Reforms in Entrepreneur Government Interface'. To the right, a Twitter feed shows tweets from 'Invest Kerala @invest_kerala' and 'ASCEND 2019 @2019Ascend'. The bottom navigation bar contains several menu items: 'INVESTOR ZONE', 'EASE OF DOING BUSINESS', 'KNOW YOUR APPROVALS', 'KSWET', 'INVESTMENT WARD', 'IEDMS', and 'LAND BANK'.



Online Transformations

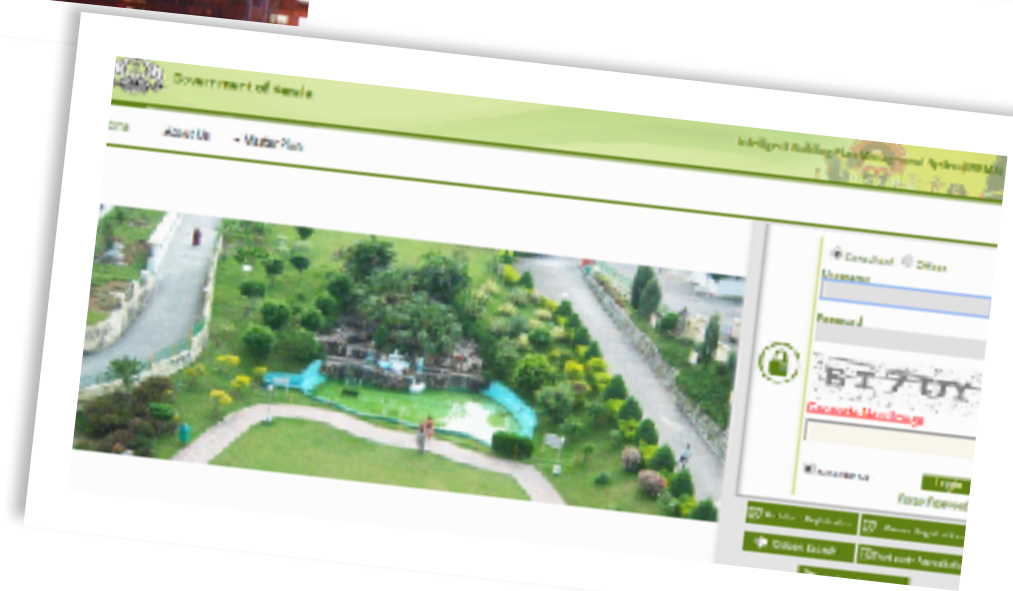
KSWIFT



Invest Kerala Portal



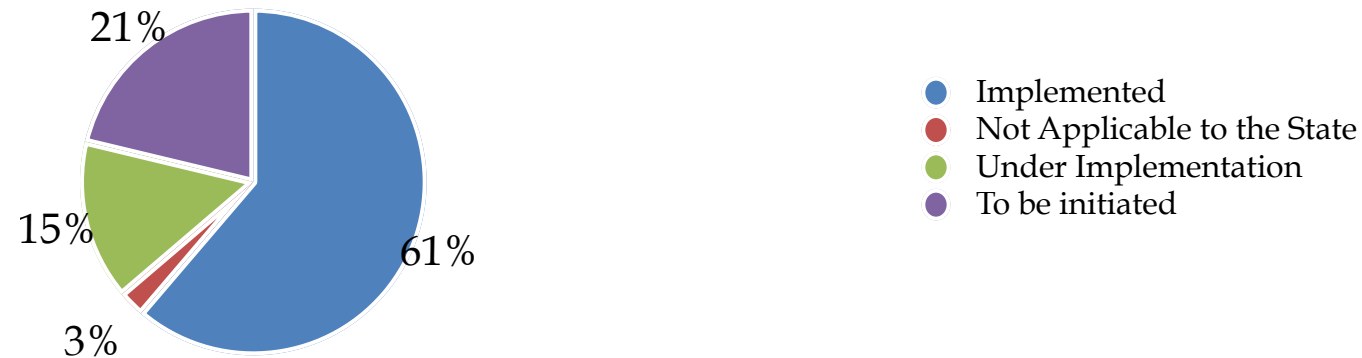
IBPMS



BRAP 2018-19: AS-IS Dashboard Summary

Implementation % for the State*: 62.8 %

Details	Reforms
Implemented	49
Not Applicable to the State	2
Under Implementation	12
To be initiated	17
Total	80



*AS-IS implementation % is calculated based on the previous year evaluation methodology without taking feedback survey into account.

BRAP 2018-19: AS-IS Dashboard Summary

Department/Agencies	Implemented	Not Applicable to the State	Under Implementation	To be initiated	Grand Total
Department of Commercial Taxes	4		2		6
Department of Factories and Boilers	3	2	1		6
Department of Industries & KSIDC	7		3		10
Department of Law and Justice				5	5
Department of Legal Metrology	2		1	1	4
Department of Revenue	1			3	4
Department of Revenue, Registration Department	1			1	2
Drugs Control Department	1				1
Kerala State Pollution Control Board	5		0		5
KSEB	4			1	5
KWA	3				3
Labour Department	5		2		7
Labour Department, Department of Factories and Boilers, Kerala State Pollution Control Board	1		1		2
Labour Department, Department of Factories and Boilers	1		1		2
Local Self Government Department	7		1	4	12
Local Self Government Department, Department of Commercial Taxes				1	1
Registration Department	4			1	5
Grand Total	49	2	12	17	80

BRAP 2018-19: Reform implementation summary

SL. No.	Department/Agencies	Total Reforms	Reforms Implemented	Reforms to be implemented
1	Kerala Water Authority	3	<ul style="list-style-type: none"> • End to end online system for availing services - New water connection. • Online bill payment facility. • Publish information on tariffs 	
			(Reforms Implemented 3 out of 3) / (Scoring Weightage - 3)	
2	Drugs Control Department	1	<ul style="list-style-type: none"> • End to end online system for availing services - Drug Manufacturing, selling/storage licence. 	
			(Reforms Implemented 1 out of 1) / (Scoring Weightage - 2)	
3	Department of Factories and Boilers	6	<ul style="list-style-type: none"> • • End to end online system for availing services - Factory Licence, Plan Approval. • End to end online system for availing services - Boiler Manufacturing (Not Applicable to the State) • Third Party Certification for Boiler (Not Applicable to the State) • Increased validity of Factory Licence to 10 years. 	End to end online system for availing services <ul style="list-style-type: none"> • Boiler Registration
			(Reforms Implemented 5 out of 6) / (Scoring Weightage - 5)	(To be Implemented 1 out of 6) / (Scoring Weightage - 1)

BRAP 2018-19: Reform implementation summary

SL. No.	Department/Agencies	Total Reforms	Reforms Implemented	Reforms to be implemented
4	Registration Department	5	<ul style="list-style-type: none"> • End to end online system for availing services <ul style="list-style-type: none"> - Online system for property registration. - Registration of partnership firms. - Registration of Societies. • Publishing of model deeds in public domain. 	<ul style="list-style-type: none"> • Digitize land transaction deeds of last 10 years at all sub-registrar offices and to make the same available on an online system to check for ownership details and history.
			(Reforms Implemented 4 out of 5) / (Scoring Weightage - 7)	(To be implemented 1 out of 5) / (Scoring Weightage - 3)
5	Kerala State Pollution Control Board	5	<ul style="list-style-type: none"> • End to end online system for availing services - Consents to establish/ operate. • End to end online system for availing services - Authorization. • Notify white category industries. • Allow for auto-renewal of Consent to Operate based on third party certification. • Issue Consent to Operate with a validity period of 5 years or above. 	
			(Reforms Implemented 5 out of 5) / (Scoring Weightage - 5)	
6	Kerala State Electricity Board	5	<ul style="list-style-type: none"> • End to end online system for availing services - Obtaining Electricity Connection. • Reduce the number of mandatory documents required for obtaining the electricity connection. • Publishing of information - tariff, outages etc. • Online bill payment facility. 	<ul style="list-style-type: none"> • Stipulate that charged electrical connections (for all voltages - Low/High/Extra High Tension) along with Chief Electrical Inspector General (CEIG) approval (wherever required) is provided within: Seven days (where no 'Right of Way' (RoW) is required). Fifteen days where RoW is required from concerned agencies.
			(Reforms Implemented 4 out of 5) / (Scoring Weightage - 5)	(To be Implemented 1 out of 5) / (Scoring Weightage - 2)

BRAP 2018-19: Reform implementation summary

SL. No.	Department/Agencies	Total Reforms	Reforms Implemented	Reforms to be implemented
7	Labour Department	7	<ul style="list-style-type: none"> • End to end online system for availing services <ul style="list-style-type: none"> - License under The Contracts Labour Act, 1970. -Registration under The Shops and Establishment Act. -Registration under The Contracts Labour Act, 1970. - Registration under The Building and Other Construction Workers Act, 1996. - Registration under the Inter State Migrant Workmen Act, 1979. 	<ul style="list-style-type: none"> • Eliminate the requirement of Renewal of registration under Shops Act. • Eliminate the requirement of Inspection prior to registration
			(Reforms Implemented 5 out of 7) / (Scoring Weightage - 5)	(To be Implemented 2 out of 7) / (Scoring Weightage - 2)
8	Department of Industries & KSIDC	10	<ul style="list-style-type: none"> • KSWIFT - Online single window mechanism (launched) • Integration with portals: pre-establishment and post establishment services • Access to information: Investment Wizard - Common Portal • Establishing Investor Facilitation Center and Query handling mechanism • Land bank - GIS System. • Land bank - publishing of data. • Publishing objective criteria for land allotment for all industrial estates. 	End to end online system for availing services <ul style="list-style-type: none"> • Incentives • Land allotment • Renewals and additional services through single window. (Work order for KSWIFT - Second Phase issued to NIC)
			(Reforms Implemented 7 out of 10) / (Scoring Weightage - 19)	(To be Implemented 3 out of 10) / (Scoring Weightage - 9)

BRAP 2018-19: Reform implementation summary

SL. No.	Department/ Agencies	Total Reforms	Reforms Implemented	Reforms to be implemented
9	Department of Commercial Taxes	6	<ul style="list-style-type: none"> • E-filing of returns and online payment of duty. • End to End online system for availing services. • Establishing dedicated helpline. • Establishing Centers to provide e-Filing assistance. 	To publish details of application procedure and checklist for <ul style="list-style-type: none"> • Advance tax ruling and • Appellate authority (Government Orders issued by Department)
			(Reforms Implemented 4 out of 6)/(Scoring Weightage - 5)	(To be Implemented 2 out of 6) / (Scoring Weightage - 4)
10	Local Self Government Department	12	<ul style="list-style-type: none"> • To publish Master plans/ Zonal plans/ land use plans with legal sanction for all urban areas in public domain. • Mandating single joint inspection for granting construction permits. • Publishing inspection procedures and checklist. • Mandated submission of inspection reports within 48 hours. • End to end online system for availing services - Trade Licence. • Implementation of Intelligent Building Plan Management System • Timeline for the issue of construction permits 	<ul style="list-style-type: none"> • Enact Uniform Building Code • Provision in online system for the granting permits to low risk buildings based on third party certification - GO issued in this regard • Profession Tax - Online system for Registration and filling of returns. • Implement risk based online inspection system
			(Reforms Implemented 7 out of 12) / (Scoring Weightage - 15)	(To be Implemented 5 out of 12) / (Scoring Weightage - 9)

BRAP 2018-19: Reform implementation summary

SL. No.	Department/Agencies	Total Reforms	Reforms Implemented	Reforms to be implemented
11	Department of Legal Metrology	4	<ul style="list-style-type: none"> • End to end online system for availing services - Registrations/Licences. • Publish a well-defined inspection procedure, checklist on the Department's web site. • Mandate online submission of inspection report within 48 hours and that the same inspector will not inspect the same establishment twice consecutively. 	<ul style="list-style-type: none"> • Development of Risk based inspection system.
			(Reforms Implemented 3 out of 4) / (Scoring Weightage - 3)	(To be Implemented 1 out of 4) / (Scoring Weightage - 1)
12	Department of Revenue	4	<ul style="list-style-type: none"> • Digitize cadastral maps of all rural areas in the State/UT and make them available in public domain. 	<ul style="list-style-type: none"> • Digitize and publish the updated Record of Rights (ROR) at all Revenue department offices online in public domain. • Digitize and publish data of Property Tax payment dues online in public domain for all the Urban Local Bodies (ULBs) in the State/UT. • Design an online system which will have the facility to auto-calculate the levy.
			(Reforms Implemented 1 out of 4) / (Scoring Weightage - 2)	(To be Implemented 3 out of 4) / (Scoring Weightage - 6)

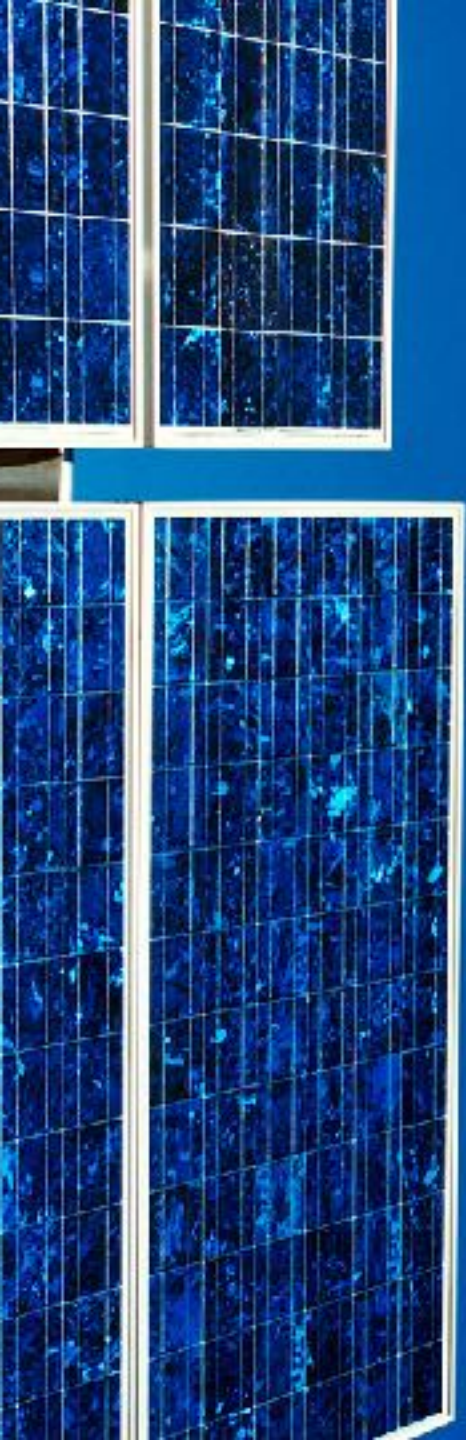
BRAP 2018-19: Reform implementation summary

SL. No.	Department/Agencies	Total Reforms	Reforms Implemented	Reforms to be implemented
13	Department of Law and Justice	5		<ul style="list-style-type: none"> Commercial Dispute Resolution Enablers: Constitute Commercial Courts to resolve commercial disputes. Constitute Commercial Appellate Division having one or more Division Benches. Ensure that at least 90% vacancies in Commercial Courts have been filled To maintain, publish and update monthly statistical data regarding the number of suits, applications and appeals filed pendency and status. (New reform added for this year's assessment) End to end online system for availing services – Paperless courts
				(To be Implemented 5 out of 5) / (Scoring Weightage – 10)
14*	Labour Department, Department of Factories and Boilers, Kerala State Pollution Control Board	2	Mandate surprise inspection or inspections based on complaints are conducted with permissions from the respective Head of Department. (New reform added for this year's assessment)	<ul style="list-style-type: none"> Institutionalize a Central Inspection System (CIS) responsible for undertaking compliance inspections of the departments.
			(Reforms Implemented 1 out of 1) / (Scoring Weightage – 1)	(To be Implemented 1 out of 2) / (Scoring Weightage – 5)
15*	Labour Department, Department of Factories and Boilers	2	Mandate joint- inspection under Labour Acts	<ul style="list-style-type: none"> Mandate online filing of single integrated return under Labour Act.
			(Reforms Implemented 1 out of 1) / (Scoring Weightage – 2)	(To be Implemented 1 out of 2) / (Scoring Weightage – 1)

BRAP 2018-19: Reform implementation summary

SL. No.	Department/Agencies	Total Reforms	Reforms Implemented	Reforms to be implemented
16*	Local Self Government Department, Department of Commercial Taxes	1		<ul style="list-style-type: none"> Publish a list of levies and include the relevant information pertaining to the rates and tariff levied by the State and local bodies on the online portal.
				(To be Implemented 1 out of 1) / (Scoring Weightage - 2)
17*	Department of Revenue, Registration Department	2	<ul style="list-style-type: none"> Integrated online system - Property Registration 	<ul style="list-style-type: none"> Integrated web portal for publishing and maintenance of the following records- <ol style="list-style-type: none"> Data of land transaction deeds for last 10 years. Updated Record of Rights at all Revenue department offices. Data of Property Tax payment dues at all urban areas Revenue Court case data. Civil Court case data
				(Reforms Implemented 1 out of 2) / (Scoring Weightage - 2)
				(To be Implemented 1 out of 2) / (Scoring Weightage - 5)

*Joint Responsibility in implementing reforms



Thank You

BRAP 2018-19: Issue of GO's

Department/Agencies	GO's Issued	Description	GO's to be issued	Description
Department of Commercial Taxes	3	<ul style="list-style-type: none"> Advance tax ruling & Appellate authority e-filing assistance through Akshaya 		
Department of Factories and Boilers	1	<ul style="list-style-type: none"> Validity of Factory Licence – 10 years 		
Department of Law and Justice			3	<ul style="list-style-type: none"> Constitution of Commercial Courts Constitution of appellate authority Mandate 90% filling of vacancy.
Department of Revenue	1	<ul style="list-style-type: none"> Digitization of cadastral maps 	2	<ul style="list-style-type: none"> Digitization & publishing of Record of Right Digitization & publishing of Property Tax
Department of Legal Metrology			1	<ul style="list-style-type: none"> Mandate submission of inspection report within 48 hours
Department of Revenue, Registration Department			1	<ul style="list-style-type: none"> Integrated web-portal for publishing records related to transaction deeds, RoR, Court Cases.
Kerala State Pollution Control Board	2	<ul style="list-style-type: none"> Auto renewal of Consents 5 years validity of Consent to operate (issued in Malayalam) 		
KSEB			1	<ul style="list-style-type: none"> Stipulating new timelines for providing new connection
Labour Department			2	<ul style="list-style-type: none"> Eliminating inspection prior to registration under Shops Act Eliminating renewal of registration under Shops Act
Labour Department, Department of Factories and Boilers, Kerala State Pollution Control Board			1	<ul style="list-style-type: none"> Central Inspection System (Risk Criteria, Surprise inspection and Joint Inspection)
Labour Department, Department of Factories and Boilers			1	<ul style="list-style-type: none"> Online filling of single integrated returns
Local Self Government Department	4	<ul style="list-style-type: none"> Mandate submission of inspection report within 48 hours Joint Inspection for approvals Third party certification Timelines for building permit 		
Registration Department			1	<ul style="list-style-type: none"> Digitization & publishing of Land records of last 10 years
Grand Total	11		13	

BRAP 2018-19: Schedule for next round of follow-up meeting

- Meeting with Nodal officers (For collecting proofs) – 16th, 17th, 18th & 19th January 2019.
- Detailed Visit Scheduled :-

SL No	Department/Agencies	16 th January 2019	17 th January 2019	18 th January 2019	19 th January 2019
1	Department of Commercial Taxes				
2	Department of Factories and Boilers				
3	Department of Industries & KSIDC				
4	Department of Law and Justice				
5	Department of Legal Metrology				
6	Department of Revenue				
7	Kerala State Pollution Control Board				
8	KSEB				
9	KWA				
10	Labour Department				
11	Local Self Government Department				
12	Registration Department				
13	Drugs Control Department				