



# KERALA STATE ELECTRICITY BOARD LIMITED

(Incorporated under the Indian Companies Act, 1956) CIN:U40100KL2011SGC027424  
Reg. Office: Vidyuthi Bhavanam, Pattom, Thiruvananthapuram – 695 004 Website: [www.kseb.in](http://www.kseb.in)  
Phone: +91 471 2514685, 2514331, Fax: 0471 2447228 E-mail:mdkseb@ksebnet.com

## Abstract

Improving Performance of Utility – Reducing Technical & Commercial Loss, Ensuring Better Billing Efficiency and Speedy Releasing of Service Connection – Fixing Targets - Orders issued

### **CORPORATE OFFICE (SBU-D)**

**B.O.(FTD) No. 2671 /2016 (D(D&S)/D6-AE1/Progress Report- Target/2016) Dated, Tvpm, 19 /09/2016**

Read: 1. Note No. D(D&S)/D6-AE1/Progress Report- Target/2016 dated 7.9.2016 of the Director (Distribution, Safety & Generation(Electrical)).

## ORDER

Government of India and the State is closely monitoring the performance of DISCOMs on various aspects. KSEB envision being the best power utility in India. It is felt that there are areas where there is scope for improvement e.g. reduction in technical & commercial loss, ensuring better billing efficiency, reducing power outages / faster restoration of breakdowns, releasing new connections at a faster pace etc; all the above mentioned activities will be reflecting in the billing volume, i.e. number of units of energy sold (actually billed).

As per Targets set by Gol under PAT Cycle II, KSEB has to bring down its T&D loss within 12.55% by end of 2018-19. It may please be noted that failure to achieve this target will have huge impact on Board's finance. To achieve the given target under PAT Cycle II, KSEB has to improve its distribution network and the billing efficiency considerably. The exact T&D loss under each field unit and the improvement made thereon can be measured only through energy audit; but reducing technical & commercial loss, ensuring better billing efficiency, reducing power outages / faster restoration of breakdowns and releasing new connections at a faster pace will reflect in billed energy.

Sales target (billed energy) for each field unit need to be fixed taking into account the expected natural growth, scope for improvement by reducing power outages, the target fixed for LT line conversion, LT reconductoring, HT reconductoring, and replacement of faulty meters & mechanical meters.

Distribution Advisory Committee suggested that performance of field units may be evaluated over a period of 4 month blocks (April-July, August-November, December-March). First control period is fixed as August-November 2016. Considering the fact that 1 month in the control period is already exhausted, Director (Distribution, Safety & Generation Electrical) suggested that the overall target for the State for control period August-November 2016 may be fixed as 10% increase in billed energy over the corresponding block in last Financial Year.

Considering these aspects, the Full Time Directors, in the meeting held on 07.09.2016 fixed the following targets for Distribution Regions

Name of Region	Target for billed energy
Thiruvananthapuram	8.24% increase over the corresponding block in last Financial Year
Ernakulam	8.94% increase over the corresponding block in last Financial Year
Kozhikode	13.14% increase over the corresponding block in last Financial Year
Kannur	11.13% increase over the corresponding block in last Financial Year

Net percentage increase in consumption of LT and HT consumers during each control period over the corresponding figures in similar period in the previous financial year will be considered as the achievement. Chief Engineers of Distribution Regions were authorised to fix corresponding targets to field units under his jurisdictional control (targets for Electrical Divisions, Sub Divisions & Sections may be fixed in consultation with the respective controlling officers); tentative target for Electrical Circle is appended.

Director (Distribution, Safety & Generation – Electrical) was authorised to fix different targets in the ensuing blocks and to propose reward schemes for offices who over achieve their targets in each block.

**Note:** Replacement of faulty / mechanical meters and minimizing supply interruption may be contributing more in achieving the target. It is expected that there will be smooth supply of energy meters in coming months. It is suggested that replacement of faulty meters are prioritized judiciously (meters in consumer premises where the average billed consumption is considerably less than the expected consumption may be replaced first). Minimising supply interruption (especially in commercial & industrial area), scheduling planned outages to periods when consumption will be low (by scheduling maintenance during holidays), minimizing break downs (which will usually be during peak hours) etc may increase billing energy.

Easiness in obtaining an electrical connection is another aspect in which a utility is being evaluated; this includes procedural formalities and timeline for release of connection. KSEB has already taken steps to simplify the procedures, and this will be implemented as soon as KSERC give approval for the same. In the meanwhile following timelines are fixed for release of new service connection:

- i. LT connections without line extension and not requiring post insertion/support post - within 2 working days from the date of receipt of application.

- ii. LT connections without line extension but requiring support post/post insertion - within 7 working days from the date of receipt of application.
- iii. LT connections requiring line extension – within 15 working days from the date of receipt of application.
- iv. HT connections without line extension – within 30 working days from the date of receipt of application.

Orders are issued accordingly.

By Order of the Full Time Directors

Sd/-

RajThilakan M G

**Secretary (Administration)**

To

Chief Engineers (Distribution) / Chief Engineer (SCM) / Chief Engineer (CAPS) Chief Engineer (IT& CR)

Copy to:

The Chief Engineer (Comml & Tariff) /Financial Advisor / Chief Internal Auditor

TA to the Chairman & Managing Director / TA to Director (Distribution, Safety & Generation - Elec) / TA to Director (Transmission & System Operation)/ TA to Director (SCM & CP) / TA to Director (Generation – Civil & HRM) / PA to Director (Finance)

Resident Audit Officer, ECA, Vidyuthi Bhavanam/ Legal Liaison Officer, Kochi

Senior CA to Secretary/ The Fair Copy Superintendent / Library/ Stock File.

Forwarded / By Order



Assistant Engineer